

**Albany Public Library**  
**Full Time Community Engagement Clerk**  
**External Posting**  
**Howe Branch**  
**June 3, 2022**

**General Statement of Duties:** Works to ensure a safe and enjoyable library environment for staff and library including the patrol of the building and grounds.

**Classification:** Community Engagement Clerk

**Job Description:** This position ensures all patrons enjoy a safe place; support library staff when dealing with difficult patrons; triage library workplace violence incidents and find immediate resolutions including contacting appropriate authorities. This position requires contacting parents and school staff to create seamless expectations for youth behavior in the schools, library and the community at large. This position requires acting as a community liaison on youth issues; serve as a role model; conduct programming to entertain, educate and engage youth. The incumbent is also responsible for conducting activities and events that support the personal, social, cultural and academic growth of young people. The work is performed under direct supervision of a librarian or other supervisory library staff member with leeway permitted for the exercise of independent judgment in carrying out the details of the work.

**Required Skills and Abilities:** This position requires strong interpersonal skills; knowledge of the neighborhood and community; ability to deal and resolve conflict; ability to work with youth; ability to communicate information to patrons; ability to interpret social incidents and concerns to police and representatives whenever required; ability to represent the library; friendliness; good judgment and physical condition commensurate with the demands of the position.

**Minimum Qualifications:**

Graduation from high school or possession of a high school equivalency diploma.

**Special Requirements:**

Applications must meet all training and registration requirements as established under NYS General Business Law. These requirements include pre-assignment training, yearly training and fingerprint and employment history registration.

**Work Schedule:** Full time position works a total of 37.5 hours per week, combination of day, evening and weekend shifts

**Supervisor:** Head of Branch Services

**Salary:** \$27,196 with a generous benefits package.

**Deadline: June 17th, 2022**

**Apply to:** <https://www.albanypubliclibrary.org/employment/>

Please click on the link for "Job Application (for all positions)" to download the application or pick one up at any of our branches.

Albany Public Library is an AA/EO institution and is strongly and actively committed to increasing diversity within its organization.